

**Open Lines:
The Foundation of Crisis Communications
March 18, 2004
The Center for Executive Education at Babson College**

- 8:30am** **Registration/Continental Breakfast**
- 9:00am** **Welcome**
- Harvard University Emergency Communications Plan**
Joseph Griffin
Director of EH&S – Harvard University
- 9:40am** **Connecting to Your Community’s Emergency Planning Program**
Captain Gerry Mahoney
LEPC Chair – The City of Cambridge
- 10:15am** **Break**
- 10:30am** **Establishing Lines of Communication Before a Crisis**
Ed Deveau
President – NEDRIX New England Disaster Recovery Information X-change
Principal Partner Turning Point Solutions
- 11:10am** **Keeping You Informed: City and State Emergency Communications**
Stephen Morash
Deputy Director – BEMA Boston Emergency Management Agency
- 12:00 noon** **Closing Comments – Lessons Learned - Lunch**